



UNIVERSITY OF
OREGON

College of Education

Why Does It Matter: How to Navigate the ODE PSO 2.0 Application for the PSO Follow-Up Interview Collection



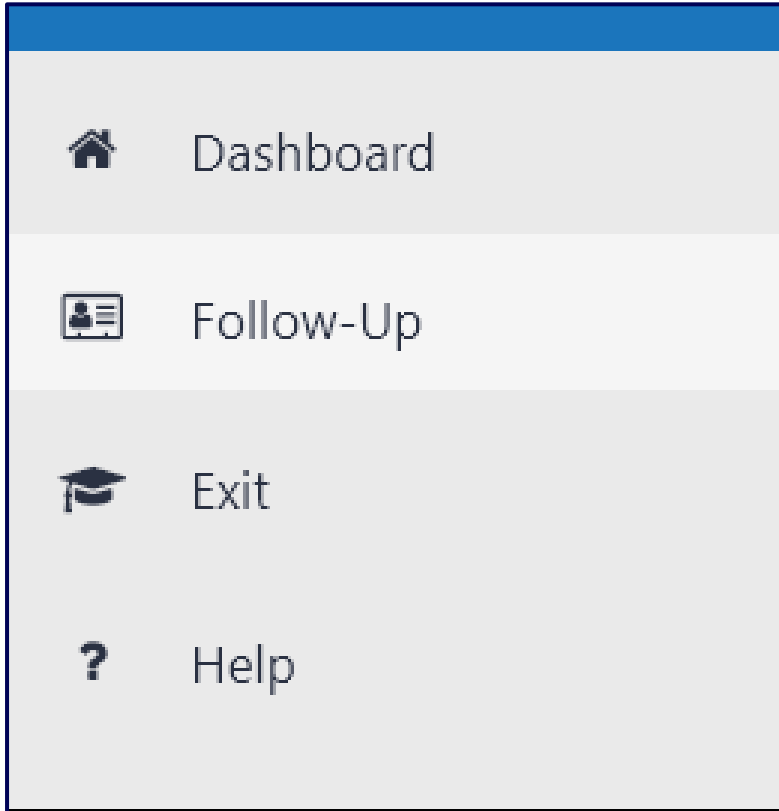
University of Oregon
ODE-PSO Project
April 2026

Overview

- Orientation to the App
- Glossary of Terms and Icons
- Step-by-Step Process
- Tips for Success
- Assumptions:
 - Reviewed *Part 1: Why Does It Matter*
 - Data are being entered into the App during the interview.
- This training will **not** address:
 - Conducting Exit Interviews
 - Reviewing Student List
 - Using Interview Strategies



Orientation: Access & Navigation



- You will access to the PSO 2.0 App from ODE via the ODE Central Login <https://district.ode.state.or.us/CentralLogin>
- A Navigation Pane on the left side of the screen will take you directly to the:
 - Dashboard – also the home landing page
 - Follow-Up
 - Exit
 - Help
- Navigate within the App by clicking buttons and or scrolling
- If you need more help accessing the PSO App, please see the 1-page document: *“Accessing the ODE Post-School Outcomes (PSO) Application 2.- for the Follow-Up”* on the OTR website
- <https://transitionoregon.org/post-school-outcomes/follow-up-interview/>



Orientation

- Maximize the viewing width of the screen and column categories in the PSO App by clicking either
 - ☰ • the Menu button
 - ↗ • the expand screen button

Oregon Department of Education

☰ **PSO MANAGER**



DISTRICT
Charlotte Alverson

OREGON
DEPARTMENT OF
EDUCATION

Applications

Log Out

Help

Search





Orientation: Dashboards

- Dashboards within the App highlight key information

Welcome to the Post-School Outcomes (PSO) 2.0 Application!

Updated: April 2026

- **Student List Review is open. Use it to check your list of students eligible for the Follow-Up Interviews.**
- **Contact the ODE Data Team** if changes are needed to the Student List (additions or deletions) by emailing the Secure Student ID# (SSID#) number (no name), the student exit date, and the reason for exit to the ODE Data Team at: ode.oss-datateam@ode.oregon.gov
- **Please Watch** for upcoming PSO trainings and events on the Oregon Transition Education (OTE) website: <https://transitionoregon.org/post-school-outcomes>
- **Follow-Up Interview** is required and must be conducted with the former student or their designee one year after they leave high school.
 - The 2026 Follow-Up Collection will open for input on Thursday, June 4, 2026 and close on Monday, September 28, 2026
- **Exit Interview** is not required, but can prove to be very helpful, both for the student and for gathering the student's contact information. The 2026 Exit Interview, for students exiting in the 2025-26 school-year, is accessible in the PSO App.
 - **NOTE: A student cannot refuse the Follow-Up Interview (required) at the time of the Exit Interview, both interviews have a different consent process.**

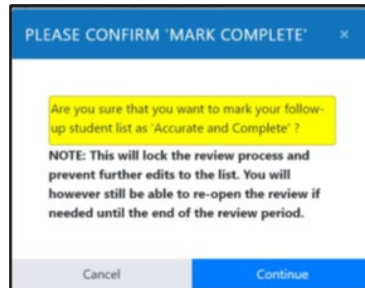
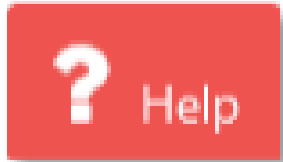
Have Questions? Please contact us:

The **UO PSO team** at psu@uoregon.edu

Cindy Post, Technical Assistant: cpost3@uoregon.edu

Charlotte Alverson, PI: calverso@uoregon.edu

Orientation: Buttons and Pop-Ups



- Buttons are used to navigate through the App
- Pop-Ups provide information and feedback
- The mouse pointer becomes a finger icon on active buttons
- For a Glossary of PSO App Buttons, please see the resource on the website – PSO-App Buttons: [https://transitionoregon.org/wp-content/uploads/2026/01/Glossary-of-PSO-App-Buttons-CAP rev.2-18-26 FINAL Accessible-1.pdf](https://transitionoregon.org/wp-content/uploads/2026/01/Glossary-of-PSO-App-Buttons-CAP_rev.2-18-26_FINAL_Accessible-1.pdf)

Orientation: Help





- Click the Question icon with a question mark to open a pop-up box with information



| FOLLOW-UP STATUS | | PRELIMINARY RESPONSE RATE |
|-------------------------------|---|---------------------------|
| Total Leavers ? | 2 | |
| No Attempts Ineligible | | |
| Contacts ? | | |
| Eligible Refused | | |
| Eligible Complet | | |
| Eligible Incomplete Interview | 0 | |


Total Leavers: Former students ages 16-21 with an IEP who left high school by graduating with a diploma, certificate, aging out, dropping out or who were expected to return and did not.

- Click *? Help* in the Navigation pane to go to a Frequently Asked Questions (FAQs) document and list of Resources

-  Dashboard
-  Follow-Up
-  Exit
-  Help

Help

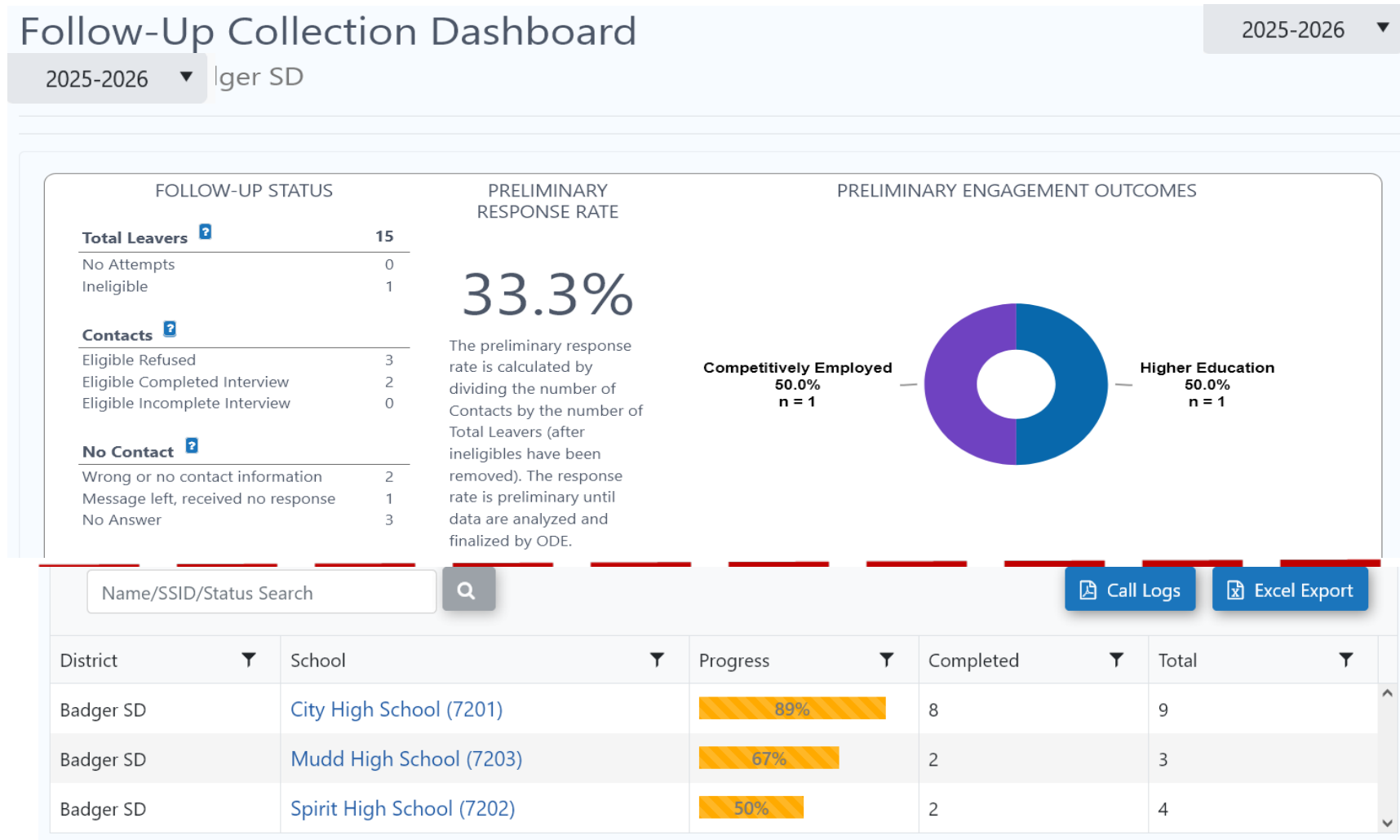
See Frequently Asked Questions (FAQs)





Orientation: Progress

- As data are collected in the App, progress is shown on the Follow-Up Collection Dashboard.



Access to the PSO 2.0 Application



Step 1: Access to the PSO 2.0 App

1. Get permission from your special education director to obtain a password for access
2. Login to Central Login site at <https://district.ode.state.or.us/CentralLogin/>
 - a. If needed, locate your District Security Administrator for access to the application
3. Select ***Special Ed Post School Outcomes 2.0 – Oregon Department of Education***



Hello, **Charlotte Alverson**. You are logged in for **Oregon Department of Education** (Institution ID **2336**)

Applications | Log Out | Help

Quick Links ▾ | Training | Help

Applications

You have been granted access to the items displayed in this list. To access an application, select it from the list.

Secure File Transfers

Special Ed Post School Outcomes 2.0 - Oregon Department of Education

Step 1: Welcome to the Post-School Outcomes (PSO) 2.0 Application



- Dashboard
- Follow-Up Tracking
- Exit Tracking
- Help
- ODE Reports
- Admin
- Mobile Test

Welcome to the Post-School Outcomes (PSO) 2.0 Application!

Updated: January 2026

- **Please Watch** for upcoming PSO trainings and events on the Oregon Transition Education (OTE) website: <https://transitionoregon.org/post-school-outcomes>
- **OSTC** - Oregon Statewide Transition Conference to be held in Eugene on March 4-6 - check the OTE website for further information
- **Contact the ODE Data Team** if changes are needed to the Student List (additions or deletions) by emailing the Secure Student ID# (SSID#) number (no name), the student exit date, and the reason for exit to the ODE Data Team at: ode.oss-datateam@ode.oregon.gov
- **Follow-Up Interview** is required and must be conducted with the former student or their designee one year after they leave high school.
 - The 2026 Follow-Up List Review will be open in mid April - specific date will be announced in the Spring
 - The 2026 Follow-Up Collection will open for input on Thursday, June 4, 2026 and close on Monday, September 28, 2026
- **Exit Interview** is not required, but can prove to be very helpful, both for the student and gathering the PSO Follow-Up collection contact information. The 2026 interview (for those who will exit in the 2025-26 school-year) is accessible in the PSO App from Thursday, September 3, 2026 closes on Monday, September 28, 2026 for the 2025-2026 school year.
 - **NOTE: A student cannot refuse the Follow-Up Interview (required) at the time of the Exit Interview, both interviews have a different consent process.**

Have Questions? Contact us:

The **UO PSO team** at psu@uoregon.edu

Cindy Post, Technical Assistant: cpost3@uoregon.edu

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Step 2: Update Agency Contacts



- Scroll past the Dashboard to ***Agency Contacts Responsible for PSO Collection*** and ***Agency Contacts for Staff Performing PSO Interviews***
- This information must be provided to continue to the interview

The screenshot shows a web application interface for the Oregon Department of Education. At the top, there is a blue header with the "DISTRICT" logo and "OREGON DEPARTMENT OF EDUCATION" text. On the right side of the header, there are links for "Charlotte Alverson", "Applications", "Log Out", "Help", and "Search". Below the header, there are three buttons: "Exit Interview" (orange), "Follow-Up" (green), and "Help" (red). The main content area is divided into two sections. The first section, titled "Agency Contacts Responsible for PSO Collection", contains a table with the following data:

| Edit | Title | Last Name | First Name | Email | Phone | Ext |
|------|------------------------|-----------|---------------|--|----------------|------|
| | Administrator | Alverson | Dr. Charlotte | calverso@uoregon.edu | (541) 346-1390 | 3223 |
| | Follow Up Data Contact | Alverson | Charlotte | calverso@uoregon.edu | (541) 346-1360 | |
| | Exit Data Contact | BonJovi | Jon | JBJ@me.com | (541) 346-1390 | |

The second section, titled "Agency Contacts for Staff Performing PSO Interviews", is currently empty and has a "+ Add Contact" button at the bottom right. A grey box at the top right of the main content area indicates "Verified By: FGUser on 4/4/25".

Step 2: Update Agency Contacts

- Under ***Agency Contacts Responsible for PSO Collection***



- a. Click the **Edit** button to change the title, name, email, and phone number for the Administrator, Follow-Up Data Contact, and Exit Data Contact.

- Under ***Agency Contacts for Staff Performing PSO Interviews***



- Click the **Edit** or **Delete** button to update the contact information for staff conducting the interviews.

+ Add Contact

- Click **Add Contact** button to add new data collectors.

- List all data collectors. There is no limit to the number of people listed here.

Click to Verify

- Click the button **Click to Verify** if the information is still correct or revisions were made.



Step 3: Enter “Follow-Up” within the App

After updating and verifying Agency Contacts and Interviewers,



- Click the Follow-Up button to enter your district Dashboard



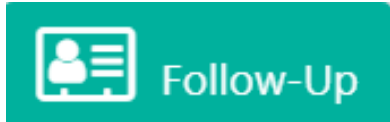
Verified By: FGUser on 4/4/25

Agency Contacts Responsible for PSO Collection

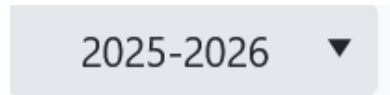
| Edit | Title | Last Name | First Name | Email | Phone | Ext |
|------|-------|-----------|------------|--|----------------|-----|
| | Mr | Hunter | John | pdxhunter@outlook.com | (503) 559-5015 | |
| | Mr | Hunter | John | pdxhunter@outlook.com | (503) 559-5015 | |
| | Mr | Hunter | John | pdxhunter@outlook.com | (503) 559-5015 | |



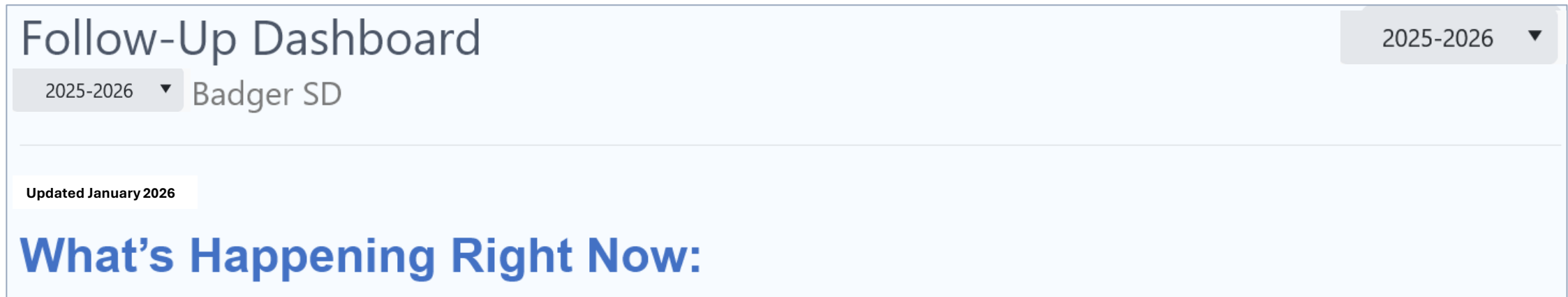
Step 4: Enter “Follow-Up” within the App



- The Follow-Up button takes you to the Follow-Up Dashboard



- Make sure the correct school year (2025-2026) is selected from the dropdown



Step 4: Data Collection

Scroll down until you have reached and Follow-Up Entry area

Click on the Data Entry button to see your list of school(s)

Data Entry >

2025-2026 Student List Review

43 Days Remaining

Open Date: Apr 16, 2026

Close Date: Jun 4, 2026

Status: **Not Started**

Student List Review >

2025-2026 Follow-Up Data Entry

159 Days Remaining

Open Date: Jun 4, 2026

Close Date: Sep 28, 2026

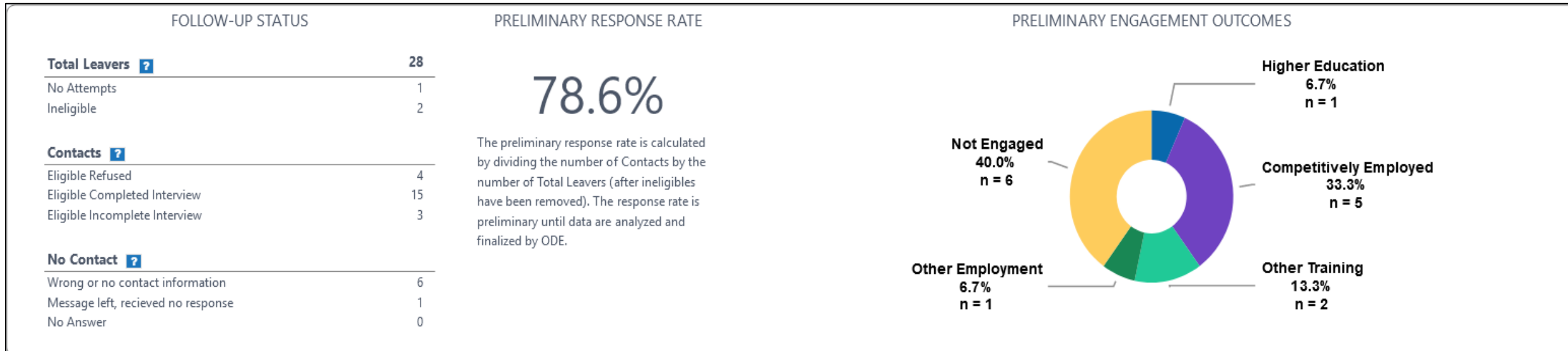
Status: **Not Started**

Data Entry >

Step 4: Data Collection Follow-Up Collection Dashboard



- The Data Entry button takes you to the Follow-Up Collection Dashboard
- The Follow-Up Collection Dashboard shows the Status of the data collection, the Preliminary Response Rate, and Preliminary Engagement Outcomes.
- This information is dynamic throughout data collection. It is preliminary until ODE verifies these data.



Mark Collection Complete

Step 4: Data Collection

Follow-Up Collection Dashboard

- Scroll past the Follow-Up Status to see the school or list of schools in the District

- Some schools may have an asterisk by the name



- The asterisk indicates a special program attended by one or more students from the district.
- The asterisk will also be listed by the student's name.

| Name/SSID/Status Search <input type="text"/> | | | | Call Logs | Excel Export |
|--|-----------------------------|----------|-----------|-----------|--------------|
| District | School | Progress | Completed | Total | |
| Badger SD | City High School (7201) | 89% | 8 | 9 | |
| Badger SD | Mudd High School (7203) | 67% | 2 | 3 | |
| Badger SD | Spirit High School (7202) * | 50% | 2 | 4 | |

Step 4: Data Collection Special Programs



- The Special Program is the **attending** school.
- The student's home district is the **resident** district.
- The resident district is responsible for PSO Follow-Up Interview
- Best practice is to coordinate with the attending district to do the Follow-Up Interview with the former student or their family designee.
 - The attending school has the relationship with the former student/family
- Please be patient; there is no list of all special programs.



Step 4: Data Collection Follow-Up Collection Dashboard

- Click on the name of the school to see a list of students

2025-2026 ▼

- Make sure the current school year shows in the dropdown
- Confirm student information - Name, Method of Exit, Exit Survey, Primary Disability, Ethnicity, & Age

School Survey List 2025-2026 ▼

2025-2026 Lane ESD

Follow-Up Building View

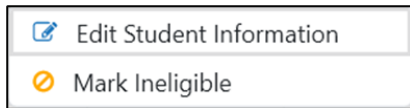
[← Back](#)

[Call Logs](#) [Excel Export](#)

| | SSID ▼ | Name ▼ | Method of Exit ▼ | Exit Survey ▼ | P ▼ | Ethnicity ▼ | Ag ▼ | Status ▼ |
|--|----------|---------------------------------|------------------|---------------|-----|-------------|------|--|
| | 10152210 | Austin, Matisyn | Aged Out | No | ID | W | 0 | Not Started |

Step 4: Data Collection

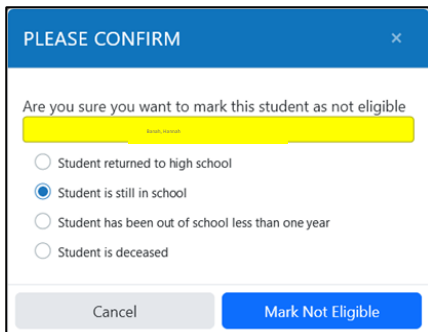
Edit Student Information



- Click the Lightning Bolt button to
 - a. Edit the last school attended, or
 - b. Mark the student as ineligible.



- Click the Save button if editing last school; only ODE Data Team can make other edits



- If marking student ineligible, confirm the reason the student is ineligible
 - Returned to high school
 - Still in high school
 - Has been out of school for less than one year
 - Student is deceased

EDIT INFORMATION
✕

Hannah Banah (111111111)

Student
Call Log Contacts (0)

| | | | |
|--|---|-------------------------------------|--|
| SSID* | Last School Attended* | | |
| <input type="text" value="111111111"/> | <input type="text" value="Mudd High School"/> | | |
| First Name* | Last Name* | Age At Exit* | |
| <input type="text" value="Hannah"/> | <input type="text" value="Banah"/> | <input type="text" value="17"/> | |
| Primary Eligibility* | Exit Reason | Gender* | |
| <input type="text" value="60 - ED"/> | <input type="text" value="31 - Regular Diploma"/> | <input type="text" value="Female"/> | |
| Ethnicity* | | | |
| <input type="text" value="Caucasian"/> | | | |

Cancel
Save

Step 4: Data Collection

The Interview



- Click on the student's name to start their interview

School Survey List 2025-2026 ▼

2025-2026 Mudd High School

Follow-Up Building View

[← Back](#)

[Call Logs](#) [Excel Export](#)

| | SSID ▼ | Name ▼ | Method of Exit ▼ | Exit Survey ▼ | P ▼ | Ethnicity ▼ | Ag ▼ | Status ▼ |
|--|-----------|--|------------------|---------------|-----|-------------|------|---------------------------|
| | 109049805 | Bayle, Lara | Regular Diploma | No | AUT | M | 17 | Complete |
| | 100573962 | Brandt, Clotilda | Regular Diploma | No | OHI | A | 19 | Complete |
| | 101363365 | Bruford, Riobard | Regular Diploma | No | AUT | I | 18 | Not Eligible |
| | 107181276 | Deporte, Colette | Regular Diploma | No | SPL | M | 20 | Complete |
| | 101572850 | Gaber, Urson User Modified | Regular Diploma | No | SLD | M | 18 | Complete |
| | 102510534 | Hanmore-Jones, Emmet | Regular Diploma | No | SPL | B | 16 | In-Progress |
| | 105275639 | Howen, Koenraad | Regular Diploma | No | AUT | M | 19 | Complete |

Step 4: Data Collection

Contact Information

- Contact information entered in the PSO App for the Exit Interview is carried forward to the Follow-Up Interview

| Contact Information | | | | | |
|---------------------|--------------|--|--------------|---|------|
| Name | Relationship | Email | Social Media | Cell | Home |
| Daisy Duck | self | | | 503.541.541 | |
| Huey Duck | Parent | Huey.Duck@disney.edu | | 503.541.541 | |
| Scrooge McDuck | Parent | McDuck@disney.edu | | 503.541.541 | |

- When no contact information is listed, use district or other resources to find contact information

| Contact Information | | | | | |
|---|--------------|-------|--------------|------|------|
| Name | Relationship | Email | Social Media | Cell | Home |
| No Contacts Exist from the Exit Interview -- Research contact information from your District or other resources. | | | | | |

Step 5: Follow-Up Interview

- Six Areas of the Follow-Up Interview

PRE-INTERVIEW



CONSENT



POSTSECONDARY EDUCATION



EMPLOYMENT



ADDITIONAL DATA



POST-INTERVIEW





Step 5: Follow-Up Interview

- **Pre-Interview** – the interviewer confirms student is eligible for the Interview by answering “Yes” or “No”
 - *Is this student eligible to take the Follow-Up Interview?*
 - A “No” response (meaning ineligible) requires the reason a student is ineligible and then **Submit**
- **Consent** – determines whether the former student or family designee is willing to answer questions.
 - *“Are you (student, family, or other contact) willing to answer a few questions about your education, jobs, and life in general following High School?”*
 - The former student or their family designee answers “Yes” or “No” to this question
 - Only the former student or family designee can answer this question
 - Interviewer does not answer this question on behalf of the former student
 - A refusal (saying no) is a valid response to this question
 - Not having contact information or not getting an answer after leaving a message is not a refusal because you did NOT talk to a person

Step 5: Follow-Up Interview Tips

Decision Tree



Attempt an Interview

Talked with a person

Explained purpose of the call and person **agreed** to answer questions (consented).

- Select Yes on Consent.
- Continue with the interview.
- Complete Post-Interview
- Select 'Submit'

Explained purpose of the call and person **did not agree** to answer questions (refused).

- End the interview.
- Select 'No' on Consent.
- Complete Post-Interview.
- Select 'Submit'

Did not talk with a person

Will try again.

- Enter a note/comment in the Post-Interview.
- Select "Will complete later."
- Try another day, time, or contact method.

Will **not** try again.

- Complete the Post-Interview.
- **Select "Will Not Complete."**
- Select reason for not completing and explain anything unusual in Interviewer Notes.
- **Do not** select 'Submit'

Step 5: Follow-Up Interview

Consent Question: Are you willing...?

Consent Answers and next step:

- **Yes** Continue with the **Interview**
- **No** Select *Submit* and complete the **Post-Interview**
- **Did not talk to anyone**

Select *Will Complete Later* if more attempts will be made

or

Will Not Complete and the reason why after several attempts at different times and days have been made and complete the **Post-Interview**

CONSENT
^

B.
Are you (student, family, or other contact) willing to answer a few questions about your education, jobs, and life in general following High School?
?

*Required

Yes
 No
 Did not talk to anyone

Clear Response

Will Complete Later
(Still In Progress)

Submit
(Survey Complete)

B.
Are you (student, family, or other contact) willing to answer a few questions about your education, jobs, and life in general following High School?
?

*Required

Yes
 No
 Did not talk to anyone

Clear Response

Will Not Complete
(No Answer)

Will Complete Later
(Still In Progress)

Step 5: Follow-Up Interview

- **Postsecondary Education** – Maximum 3 questions – to determine whether the former student enrolled in further education since leaving high school.
- **Employment** – Maximum 8 questions – to determine whether the former student enrolled worked since leaving high school.
- **Additional Information** – 11 questions – supplemental questions about the former student's experiences
- **Post-Interview** – 5 questions about who and how data were collected

Step 5: Follow-Up Interview

- An attempt is logged in the system each time a student's name is clicked.
- Each attempt results in one of three outcomes:
 - Talked to a person
 - Contact – *Survey Complete OR refused*
 - Contact – Survey interrupted – *Will Complete Later*
 - Did not talk to a person
 - No contact – *Will not complete an interview*
 - No contact – Will complete an interview later

Will Not Complete
(No Answer)

Will Complete Later
(Still In Progress)

Submit
(Survey Complete)

Will Not Complete

Will Complete Later
(Still In Progress)

Submit
(Survey Complete)

WILL NOT COMPLETE

Please indicate the reason that you WILL NOT EVER BE COMPLETING the interview for "Deporte, Colette"

- Wrong Contact or no contact information
- Message left, received no response
- No Answer

Cancel

Continue

WILL COMPLETE LATER REASON

Please indicate the reason that you will completing the interview at a later time for "Deporte, Colette"

- Person not available to talk (work, busy)
- Wrong contact information, obtaining new information
- Left a message
- No Answer
- Wasn't able to explain the purpose of the interview (hang-up)
- Other (Provide Reason)

Additional Notes:

Text area for additional notes

Cancel

Continue

Survey Submitted
Survey marked as 'Completed'

Not all questions answered
You must answer all required questions to submit. All of the remaining questions have been highlighted.

CONSENT

B. Are you (student, family, or other contact) willing



- Yes
- No
- Did not talk to anyone

NEW FOR 2025

If you marked *Did not talk to anyone*, you can use *Will Complete Later* or *Will Not Complete*. This depends on your number of contacts or the situation of the response

Step 5: Follow-Up Interview Tips



- Use the *Follow-Up Telephone Survey Script* (on the website)
- A person must answer this question.
- When “No” is answered to the Consent question, only the Post-Interview section is accessible; no other sections of the interview are accessible.
- The Post-Interview questions are required.
- The system has built-in skip logic to ensure the correct questions are asked.
- If no one is reached, try another way/day.

A screenshot of a survey interface with five sections. The 'CONSENT' section is active, showing a question: 'B. Are you (student, family, or other contact) willing to answer a few questions about your education, jobs, and life in general following High School?' with radio buttons for 'Yes' and 'No', and a 'Clear Response' link. The 'POSTSECONDARY EDUCATION', 'EMPLOYMENT', and 'ADDITIONAL DATA' sections are collapsed and show a message: 'The questions in this section are currently being hidden based on prior survey responses.' The 'POST-INTERVIEW' section is also active, showing question 'A. Are you entering data for this interview from a paper copy?' with 'Yes' selected, and question 'B. Enter the date when the first attempt to contact the student was made.' with a date input field containing '6/12/23'. All questions in the active sections are marked as required.

Step 5: Follow-Up Interview Tips

Asking Questions

- Be conversational with the interview
- Read the question as written
 - Rephrase or explain only to help someone who cannot understand the question as written
 - Probe – used to clarify respondents' answer or obtain more information when the answer was incomplete, irrelevant, imprecise/evasive
- Do not read the list of response options to the respondent
- Be familiar with the interview protocol

Step 5: Follow-Up Interview Tips



Employment Questions & Location of the Job

- Ask the question, listen for the answer; avoid reading the list of response options
- **Small group** means a group of individuals with disabilities working together under the supervision of an agency employee in a community business or industry

Q5. Where is (was) the job? *(Wait for answer, check box below, and read the option you selected if it helps to be sure you marked the best choice.)* ***If more than 1 job, answer for job they held 3 months or more, at minimum wage.***

*Required

- Employer in your community with people with and without disabilities
- In the military
- Small group (in community with 2-8 individuals and paid minimum wage)
- In supported employment (wage support to employer)
- Self-employed
- Family business (e.g. farm, store)
- In sheltered employment (most workers have disabilities)
- Employed while in jail or prison
- Don't Know/No Answer

Step 5: Follow-Up Interview Tips: Employment Questions & Minimum Wage



- Minimum wage is a required question.
- Oregon's minimum wages are available in the dropdown list (figures updated each year).

Q9.

What City/Town did you work in? (Select the City/Town from the dropdown menu showing the minimum wage. If the City/Town is not listed, select **OTHER** from the dropdown menu).



*Required

Adel - \$14.05



- For Oregon cities, ask: “Are you making at least \$ ____ [read amount from dropdown menu] per hour?”

Q9b.

Are you making at least minimum wage? (For Oregon cities, ask: Are you making at least \$ (read amount from dropdown menu) per hour?)

*Required



- Yes
- No
- Not Sure

Step 5: Follow-Up Interview Tips: Employment Questions & Minimum Wage



- Select OTHER if the city/town is not listed or is outside of Oregon.

Q9.

What City/Town did you work in? *(Select the City/Town from the dropdown menu showing the minimum wage. If the City/Town is not listed, select **OTHER** from the dropdown menu).*

OTHER - \$OTHER

- Enter the City/town where the student is working.

Q9a.

*Required

What OTHER City/Town and State did you work in?

- Ask “Are you making at least minimum wage?”

Q9b.

*Required

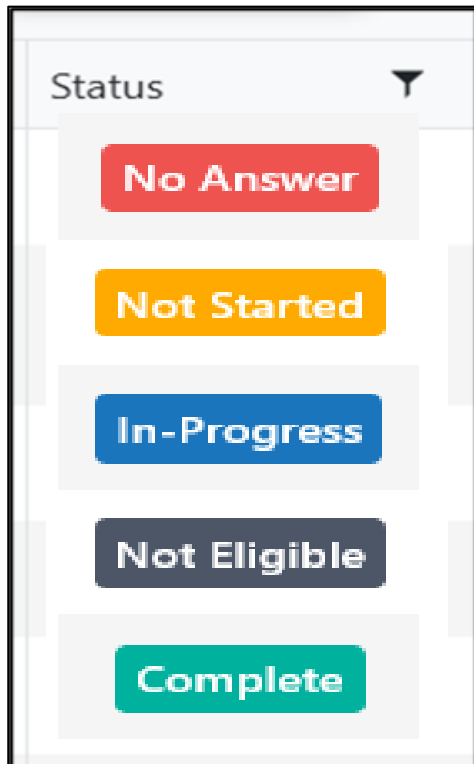
Are you making at least minimum wage? *(For Oregon cities, ask: Are you making at least \$_(read amount from dropdown menu)_per hour?)*



- Yes
- No
- Not Sure

Step 5: Follow-Up Interview Tips

Status Progress



| | | | | | | | | |
|---|-----------|-------------------|-----------------|----|-----|---|----|--------------|
|  | 109623252 | Klies, Helli | Regular Diploma | No | OHI | B | 21 | No Answer |
|  | 101073316 | Priscott, Ingamar | Regular Diploma | No | AUT | H | 20 | Not Started |
|  | 108709897 | Robke, Georgeanne | Regular Diploma | No | OHI | H | 20 | In-Progress |
|  | 107785040 | Roomes, Cicily | Regular Diploma | No | ID | W | 17 | Not Eligible |
|  | 103569589 | Sibbe, Annora | Regular Diploma | No | OHI | I | 19 | Complete |

Status is visible for each student's interview

- No Answer– No contact will be made for specific reason; must report a reason
- Not Started – Question 1 in Postsecondary Education has not been answered
- In Progress – At least Question 1 has been answered; will remain “In Progress” until “Submit”, or “Will Not Complete” button is clicked
- Not Eligible – Student marked as ineligible; must report the reason
- Complete – Interview is done (answered all questions or refused)

Step 6: Complete or Incomplete Interview

- A completed interview means either
 - a. Answered all the questions

OR

 - b. Refused to participate

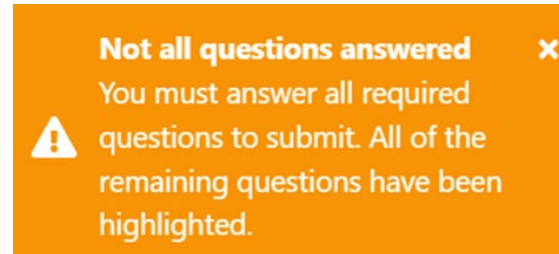
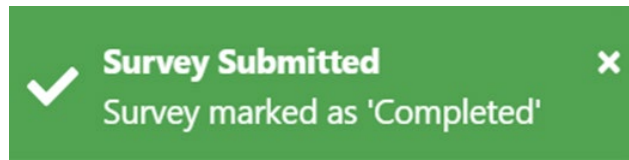
Will Not Complete

Will Complete Later
(Still In Progress)

Submit
(Survey Complete)

Step 6: Complete or Incomplete Interview

- When you click the Submit button, you'll see one of two messages:
 Survey Submitted **or** Not all questions answered



CONSENT

B.
 Are you (student, family, or other contact) willing to participate in this study?

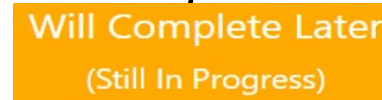
?

Yes

No

Did not talk to anyone NEW FOR 2025

- If the Consent question is highlighted, and you did not talk to a person,
- You can select *Did not talk to anyone*
- Click Will Complete Later* - if it is possible to make more attempts
- Click the *Will Not Complete* button and the reason why.



Step 6: Complete or Incomplete Interview

- An incomplete interview means either
 - Did not reach a person to conduct the interview and you will try another day, time, or contact method.
 - Some questions were not answered (e.g., interview interrupted)
 - Select the Will Complete Later button

Will Complete Later
(Still In Progress)

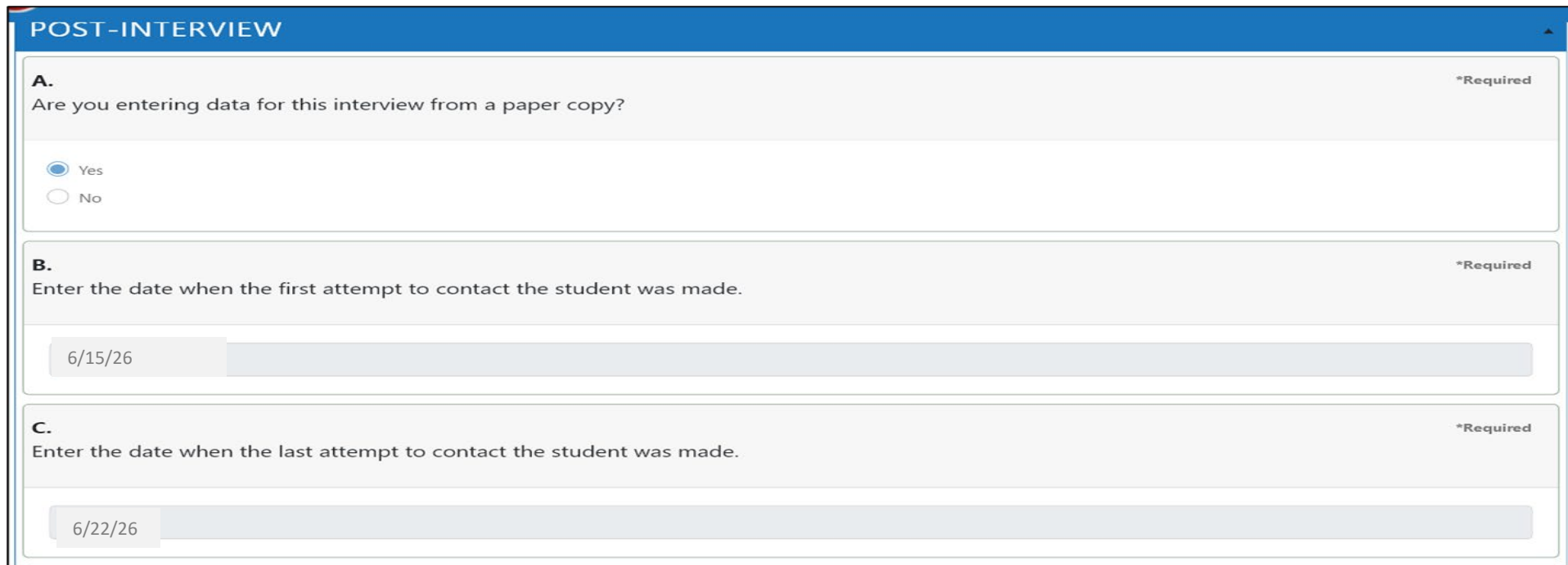
Will Not Complete

Will Complete Later
(Still In Progress)

Submit
(Survey Complete)

Step 7: Post-Interview Questions

- Post-Interview section is required for ALL interviews, including those that were refused or Will Not Complete.
- Additional questions are asked if data are entered from a paper copy of the interview

A screenshot of a web form titled "POST-INTERVIEW" with a blue header bar. The form contains three sections, each marked as "*Required". Section A asks "Are you entering data for this interview from a paper copy?" with radio buttons for "Yes" (selected) and "No". Section B asks "Enter the date when the first attempt to contact the student was made." with a text input field containing "6/15/26". Section C asks "Enter the date when the last attempt to contact the student was made." with a text input field containing "6/22/26".

POST-INTERVIEW

A. *Required
Are you entering data for this interview from a paper copy?

Yes
 No

B. *Required
Enter the date when the first attempt to contact the student was made.

6/15/26

C. *Required
Enter the date when the last attempt to contact the student was made.

6/22/26

Step 7: Post-Interview Questions

- Use the Interviewer Notes to describe unusual events, critical information, or challenges with an interview
- These comments/notes are very important and useful

J. Notes/Comments:

Include information about who you spoke to, how a question was re-worded (if at all), what probing questions were used (if any), and general impressions about the interview. Keep your note brief.

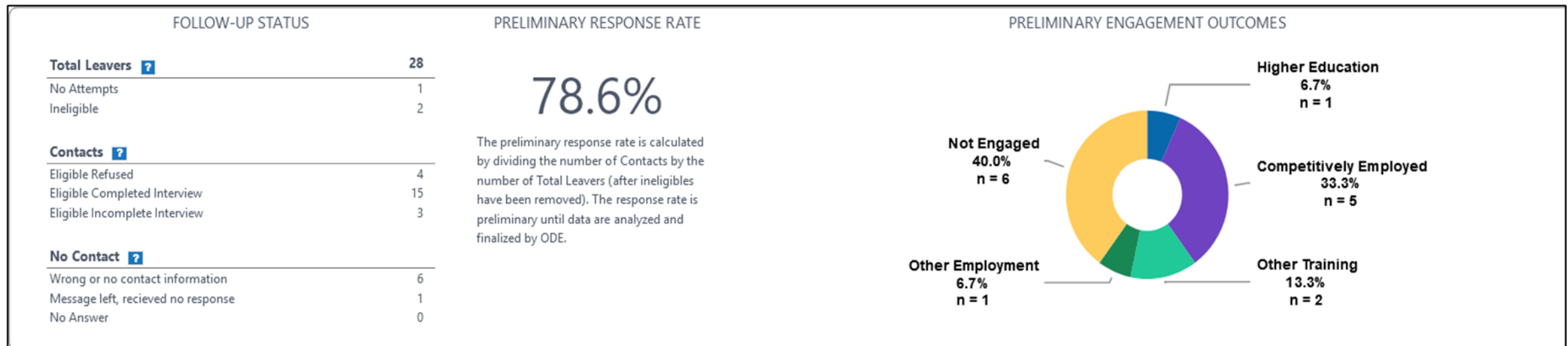
She is receiving good training in the Marines for a great job in electronics when she leaves the military

Step 8: Submit the Collection

When all the interviews are complete:

Mark Collection Complete

- Click the *Mark Collection Complete* button on the Follow-Up Collection Dashboard



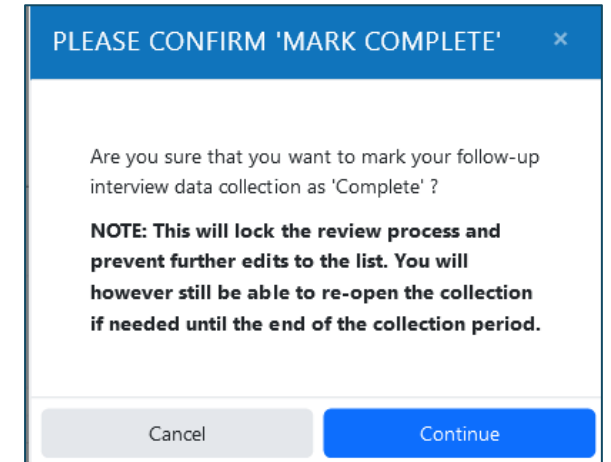
Mark Collection Complete

Step 9: Mark the Collection Complete

You will be prompted to confirm the collection is complete.

Continue

- Click the Continue button on the pop-up to close the collection.



Unlock Collection

- Click the Unlock Collection button to edit data collection through September 28. After September 28, the App cannot be reopened.

(The dates above are for 2026 input)

Your collection is currently marked 'Complete'. If you need to make further changes, click the 'Unlock Collection' button.

Unlock Collection

Step 10: Follow-Up Interview

Re-Open a Completed Interview



- The PSO system automatically records date and time each record is opened for an interview.

 Open for Data Entry

Click Open for Data Entry to re-open an interview after it has been submitted and on or before the final closing date.



2025-26 Follow-Up Survey

Bernuzzi, Osmond

Bernuzzi, Osmond - Badger SD (7200) - Lincoln HS (7201)

Status: no-answer

| Contact Information | | | | | |
|---------------------|--------------|-------------------|--------------|--------------|------|
| Name | Relationship | Email | Social Media | Cell | Home |
| Mary Bell | Mom | mbell@comcast.net | | 541-5794-800 | |

 View Read-Only  Open for Data Entry

| Contact History | | | | |
|-----------------|--------|-------------------------|-----------|-------|
| | Name | Contact Date | Outcome | Notes |
| 1 | FGUser | Apr 3, 2026, 8:08:24 AM | No Answer | |

When the transaction is completed, return to the Dashboard and click

[Mark Collection Complete](#)

Closing Tips





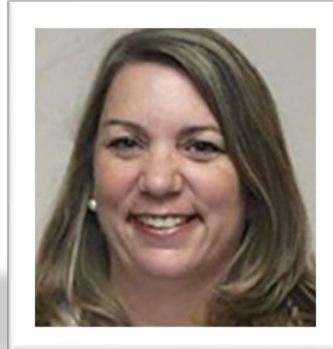
Tip 1: Reach Out with Questions

- Contact the UO PSO Team for help



Charlotte Alverson

calverso@uoregon.edu



Cindy Post

cpost3@uoregon.edu



psu@uoregon.edu

- Attend the Open Mic Question and Answer Sessions

- June 2 @ 3:00 pm PST
- September 3 @3:00 PST
- Check all other trainings on the OTE website at: <https://transitionoregon.org/post-school-outcomes/>

Tip 2: Use the Website

- Check the website, <https://transitionoregon.org/post-school-outcomes/> for current resources and forms.

OREGON TRANSITION EDUCATION



Transition Handbook



Transition Resources



Post-School Outcomes



Diploma Options



Events



Oregon Statewide Transition Conference



About Us



Tip 3: Use the Resources

SAVE-THE-DATES



Post-School
Outcomes



Current Events and Trainings

| 2026 PSO Trainings | | | |
|-----------------------------------|---|-----------|-----------------------------|
| DATE/TIME (PDT) of Live Events | AUDIENCE | OBJECTIVE | MODE |
| March 4-6, 2026 | Anyone responsible for postschool outcome (PSO) data collection, meeting, or use. Check the OSTC | | In person at OSTC in Eugene |

- **Video Recordings and transcripts from current and previous trainings**
 - Ready, Set, Go for PSO: What veteran data collectors need to know for 2026
 - The Results Are In: Post-School Outcomes for Students in 2022-2023
- **1-3 Page Resources under each of the 4 PSO Sections**

Quick Navigation Links to Resources

General Information ^

5 W's to Understanding the PSO Data Collection

Process v

Post-School Outcomes Resources v


1 2 >

- **New Sidebars** for each of the 4 PSO Sections
- Each Sidebar is separated into 3 parts
 - General Information
 - Process
 - Resources
- You can click on each specific resource and it will take you to the document for viewing or downloading


1 2 > Click the caret to toggle back and forth the pages

 What is PSO?

View Resources

 Follow-Up Interview

View Resources

 Exit Interview

View Resources



 Using PSO Data

View Resources

Tip 4: Become Familiar with the Interview

- Be familiar with the interview
 - Purpose of the Follow-Up Interview
 - *“To learn what you have been doing since you left high school.”*
 - How the information will be used
 - *“This information helps us make school better for other students like you.”*
 - Questions asked and instructions for asking the questions
 - All information is confidential
 - Be prepared to answer the respondents’ questions
 - Why are you calling me?

Tip 5: Become Familiar with the App

- Use the Navigation Pane
- Maximize the increase viewing width of the screen and column categories in the PSO App by clicking either
 -  • the Menu button or
 -  • the expand screen

Tip 6: Leave Comments in the App

- Notes/Comments left at the end of the input are important and helpful
- Comments left when “*Will Complete Later (Still In Progress)*” is select show in Notes of the Contact History
- When “*Will Not Complete*” is selected, leave notes in the Interviewer Notes

🔒 View Read-Only

✎ Open for Data Entry

| Contact History | | | | |
|-----------------|--------|---------------------------|------------------------------|--|
| | Name | Contact Date | Outcome | Notes |
| 1 | FGUser | Apr 6, 2026, 10:35:16 AM | | |
| 2 | FGUser | Apr 6, 2026, 10:40:56 AM | No Answer | |
| 3 | FGUser | Apr 7, 2026, 11:53:11 AM | Left a message | |
| 4 | FGUser | Apr 20, 2026, 11:20:57 AM | Person not available to talk | student unable to talk, is babysitting, will call tomorrow |
| 5 | FGUser | Apr 20, 2026, 11:22:04 AM | No Answer | will call again tomorrow morning |

Reminders

- Your support of this data collection is important and appreciated
- State goals: 100% attempt; 85% completed interviews; and 76% total engagement
- PSO Follow-Up Interview data collection is required
- PSO 2.0 App is open for data collection between the **first Thursday in June and last Friday or Monday in September**
- Data collection can begin when the student has been out of school for at **least 365 days**
- Review the Student List and confirm it is accurate & complete.
- Contact the ODE Data Team by email to make changes to the Student List
- Practice the Telephone script
- Use the App – it's easier, more secure, eliminates duplicated efforts
- UO PSO Team is here to help – ask questions
- Email the ODE Data Team if you have any questions regarding a student on your list



QUESTIONS

Thank you!

Be in Touch with Us

- Shava Feinstein
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- Charlotte Alverson
calverso@uoregon.edu
- Cindy Post
cpost3@uoregon.edu
- ODE Data Team email:
ode.oss-datateam@ode.oregon.gov
- UO Support email: psu@uoregon.edu

